

### Joshua Musicante

Lead, IT & Cybersecurity Workforce Analytics





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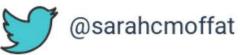


#### **About Josh**

Josh Musicante is a leader in strategic workforce planning and development, human capital management, and workforce analytics. He has supported multiple organizational human capital-related efforts for the cybersecurity workforce. At HHS, Josh leads workforce analytics initiatives for the IT and cybersecurity workforce.

#### Sarah Moffat

HHS Enterprise Lead IT/Cybersecurity Education & Professional Development





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#### My Personal Mission Statement

To create an open space where all feel welcomed, safe, empowered, and treasured (valuable). To be creative and inspired – as God made me – and inspire others to find their own voice and creativity, to pursue their passions, and to build a life and career that matters to them. To embolden others to discover their "why", and help them develop the knowledge, skills, and attitudes to actively fulfill their own personal mission.

#### Who I Am

Creative

Helpful

Driven

Energetic

- Hilarious
- Strategic Visionary
- Ambitious
- Geniune

- Curious
- Life-long Learner
- Engaging
- Empowering





# 01

### The Problem



### LESS MONEY & MO' PROBLEMS



Skills Gap

Hiring

Retention

Talent Management

# 02

### The Government's Solutions

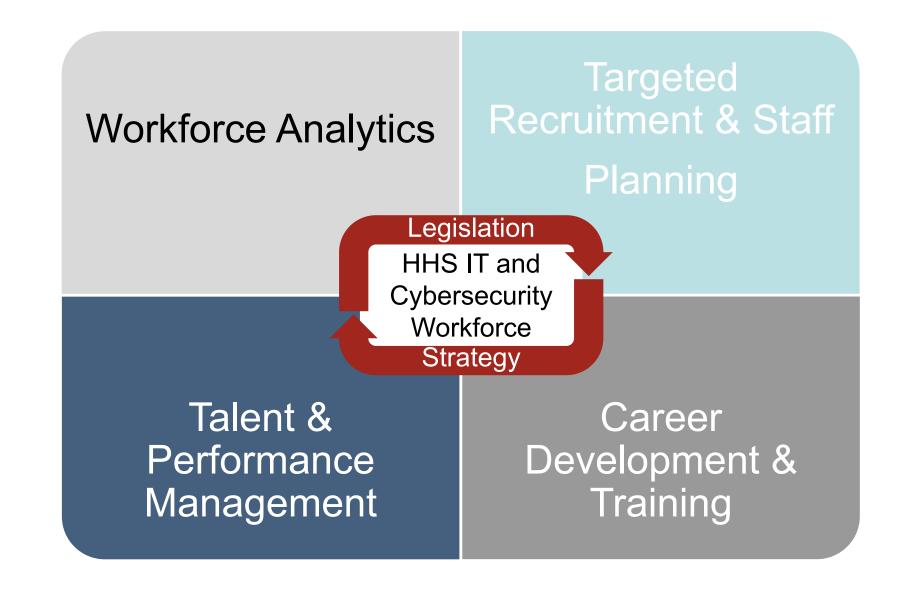
### LEGISLATIVE & POLICY SOLUTIONS



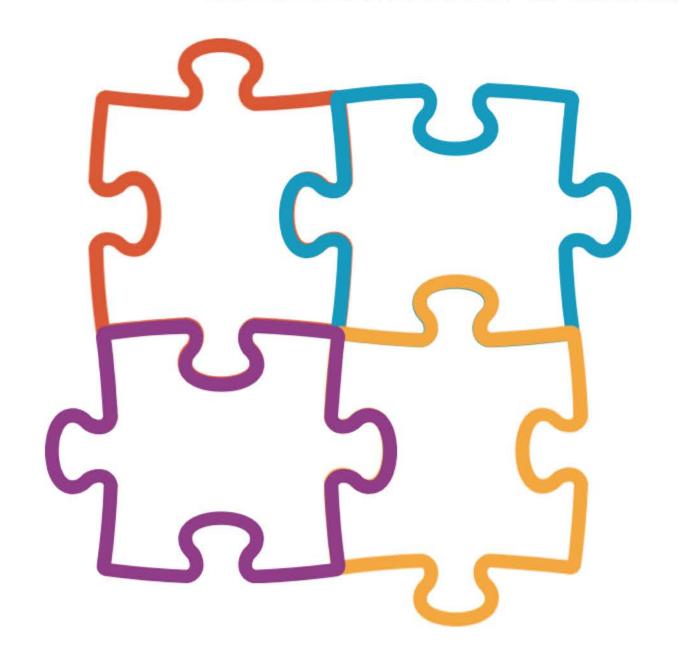
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# What HHS has Done (to infinity)

#### IT & CYBERSECURITY WORKING GROUP



### **CAREER PATH & COMPETENCY MODELS**

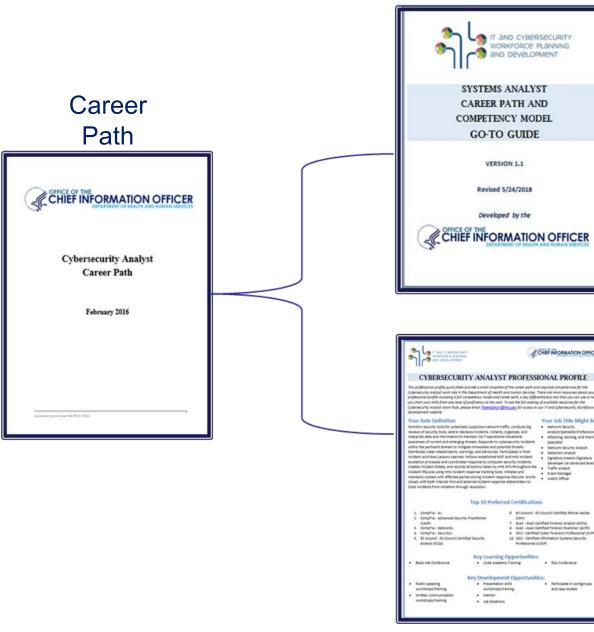


Specialty Areas —>
Competencies

**Technical Focus** 

Competency-Based Development

#### Go-To Guide



**Professional Profile** 

- The Career Paths (+/- 85 pages) have been condensed into summarized versions:
  - Career Path Go-To Guide (~20 pages)
  - Professional profile (~2 pages)
- Designed to:
  - Be user friendly
  - Support Professional Development
  - Compliment SharePoint Career Path Tool
  - Support OPM and GAO Data Calls





#### RESEARCH AND DEVELOPMENT SPECIALIST PROFESSIONAL PROFILE

This professional profile quick sheet provide a small snapshat of the career path and required competencies for the Research and Development Specialist work role in the Department of Health and Human Services. There are more resources about your professional profile including a full competency model and career path, a key differentiators tool that you can use to help you chart your skills from one level of proficiency to the next. To see the full catalog of available resources for the Research and Development Specialist Work Role, please email TheMightyIT@hhs.gov for access to our IT and Cybersecurity Workforce Development website.

#### Your Role Definition

Advances the future state of IT/cybersecurity through research and development (R&D) and industry standards. Identifies emerging IT trends by engaging public and private sector organizations such as academia, health care, . Cybersecurity Standards and venture capitalists. Communicates IT/cybersecurity research and findings to stakeholders to support mission areas. Builds consensus to align and improve mission execution through interagency operability, solution standardization, and cost savings. Directs requirements development and supports acquisition of security solutions, technologies, and processes. Identifies, enhances, proliferates, and nurtures adoption of innovative and effective technologies that address emerging threats. Captures requirements for new and continuous process improvements, determines feasibility of solution implementations, and prioritizes and pilots related projects and initiatives. Analyzes current security architectures within the OpDivs and across the HHS enterprise and engages senior leadership to identify existing gaps and future priorities. Affects highvisibility investments with significant impact to HHS.

#### Your Job Title Might Be

- Cybersecurity R&D **Professional**
- Professional
- R&D Engineer
- R&D Technician
- R&D Senior Technician
- Computer Systems Analyst
- · Computer and Information Research Scientist
- Information Security Analyst
- Security Architect
- R&D Project Manager
- Senior Technologist

#### **Top 10 Preferred Certifications**

- 1. SEI Certificate in Information Security
- CompTIA (Security+, Cloud+)
- EC Council (CEH, CHFI)
- GIAC (GCIA, GXPN, GSE)
- ISC<sup>2</sup> (CCFP, CISSP, CAP, CCSP)

- ISFCE
- 7. CCE
- 8. Cisco (CCNP, CCNA)
- 9. Certified Change Management Practitioner
- 10. ITIL Foundations

#### **Key Learning Opportunities:**

Black Hat Conference

Job rotations

- SANS Institute conferences
- ISC<sup>2</sup> Conference

#### **Key Development Opportunities:**

- Excellence in Government
- CIO/CISO Council Toastmasters

 Interagency Tiger Teams/Working Groups

#### Your Required Technical Competencies

Competency	Definition
IT/Cyber Leadership	Assesses/leads and/or manages iT/cyber-related work and operations. Applies, evaluates/assesses, and supports information security within the organization, specific program, or other areas of responsibility.
Program/Project Management and Acquisition	Applies knowledge of data, information, processes, organizational interactions, skills, and analytical expertise, as well as systems, networks, and information exchange capabilities to manage IT/cybersecurity programs. Provides direct support for the use of information technology (IT) applying IT-related laws and policies, and provides IT-related guidance throughout systems/program lifecycle.
Risk Management	Analyzes an organization's current computer systems and procedures to evaluate and support the organization's IT/cybersecurity, risk and compliance requirements to align with agency risk tolerance/thresholds.
Strategic Planning and Policy	Develops policies and plans and/or advocates for changes in policy that supports organizational IT/cybersecurity initiatives.
Systems Architecture  Systems Architecture  Systems Architecture  Develops system concepts and works on the capabilities phases of the systems devel cycle; translates technology and environmental conditions (e.g., law and regulation) in security designs and processes.	
Systems Requirements Planning	Consults with stakeholders to gather and evaluate functional requirements and translates these requirements into technical solutions. Provides guidance to meet business needs.
Technology Research and Development	Conducts technology assessment and integration processes; provides and supports a prototype capability and/or evaluates its utility.





#### CERTIFICATION ALIGNMENT & NO-COST TRAINING



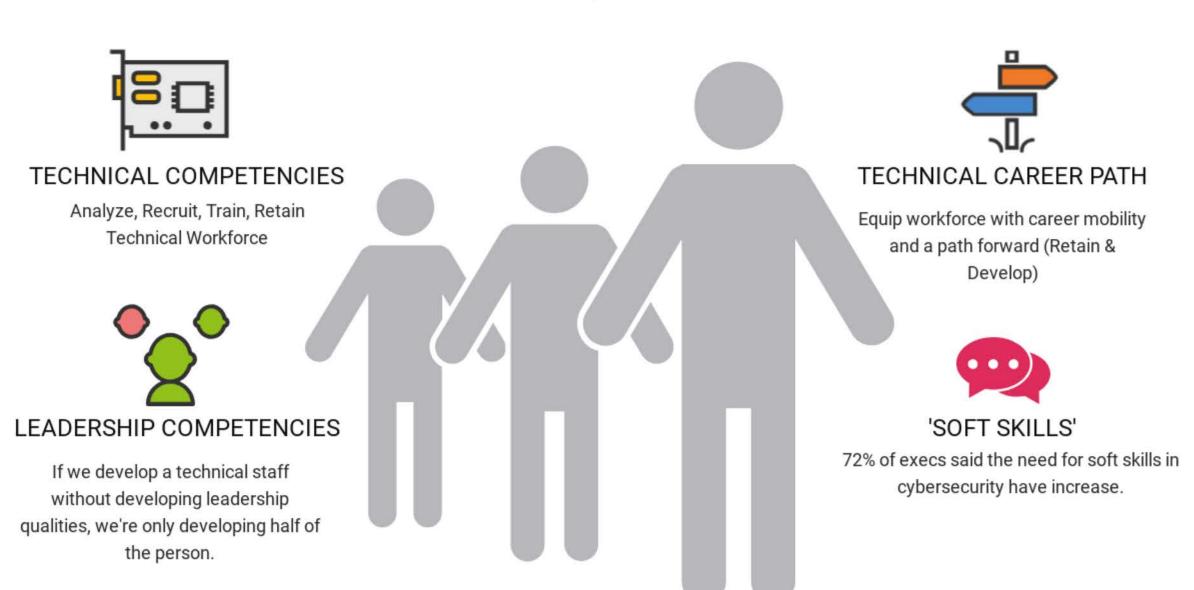
# Mapping of Certifications to NICE Framework

This certification mapping matrix was built on the work developed by the Health and Human Services...Office of the Chief Information Officer (OCIO) with feedack provided by the HHS OpDivs and StaffDivs. 04

# Where HHS is Going (and beyond)

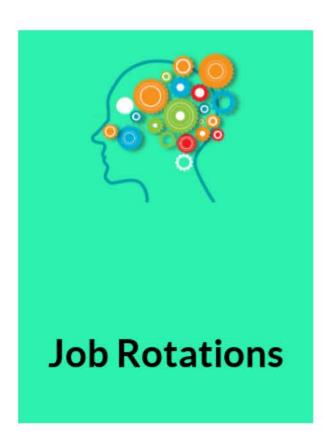
#### WHOLE PERSON DEVELOPMENT

WE ARE TECHNICAL, BUT WE ARE PEOPLE



#### PARTNERS IN EXCELLENCE REVOLUTION





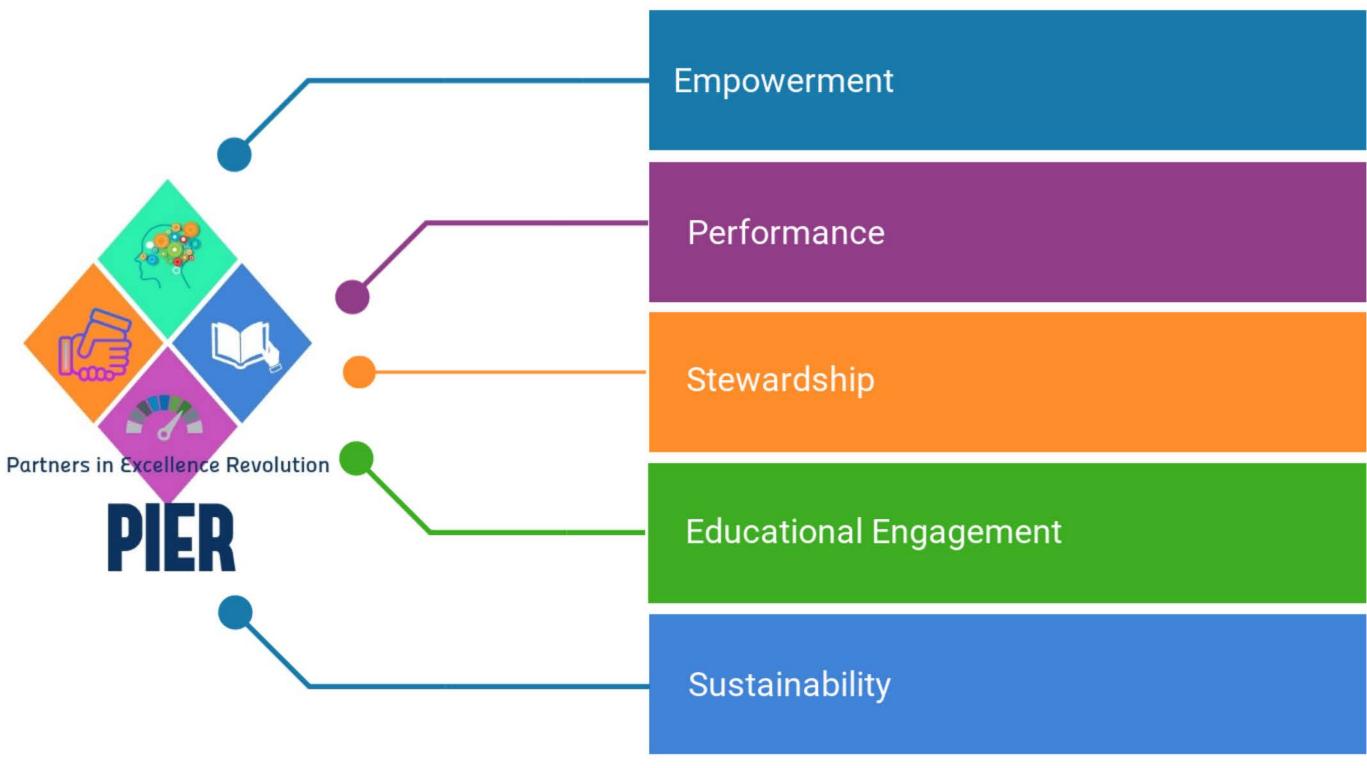




This is where I want to go



This is how I'll get there...







#### HHS IT & CYBERSECURITY CAREER DEVELOPMENT SITE

Site Navigation

Career Development

PIER

**Catalog of Free Technical Training** 

Link to LMS

#### Link To External

- Programs for Veterans
- FedVTE
- FedCTE
- SNHU Discounts for Feds
- Cybrary
- Coursera
- Safari
- Point3

Performance Standards Dictionary

PMAP Training Online

Meet a Mentor

#### Page Intro...

Intro page that uses plain language to describe the site and the contents. This will be followed by a description of the site navigation tree to the left of this section.

#### Professional Profile of the Month

#### Cybersecurity Analyst

HHS Cybersecurity Analysis make up XX% of our IT and Cybersecurity population. They're responsible for collecting, organizing, and interpreting data to maintain full operational and situational awareness of current and emerging threats. Some preferred certifications include COMPTIA A+, Network+, and Sec+. Analysis, Network Forensics, and Incident Response are a few of the technical competencies required in this job. Click here to learn more...

#### Professional Profile of the Month News...

Add some news here. What's happening? Did someone win an award? Is there a new cert in the news? What about a new threat? That would all go here in in snippets which would link to a full new page...

#### **Upcoming Conferences & Learning Opps**

This section will promote upcoming conferences and professional development opportunities relevant the Workforce. It will be split into 3 sec

#### **Build Your Technical Muscle**

Classes for technical things...

- BLACK HAT
- PMP class
- FAC P/PM Class
- CISSP
- Sec+



#### Develop your Leadership Skills

Including activities that align to Building Coalitions and Leading People:

- PIER Networking Event
- PIER Leadership Development Meeting
- · Meeting of Privacy Professional Club
- Risk Management Forum

#### **Experiential Learning**

- Capture the Flag
- Bug Bounty
- Whatever





#### CAREER DEVELOPMENT



Application Software Specialist



Chief Information Officer



Chief Information Security Officer



COMSEC Manager



Cybersecurity Analyst



INFOSEC Architect



ISS Sys Sec Analyst / Systems Analyst



Strategic Planning, Policy, Compliance



Training,
Outreach, and
Awareness
Professional



Data Management Specialist



Forensics Professional



INFOSEC Auditor



ISSE / Systems Security SME



ISSO



Information Technology Engineer



Network Admin / Engineer



Privacy
Professional/
Privacy
Compliance
Manager



System Admin/ Engineer



Project/ Program Manager



Data Management Specialist



IT and Cybersecurity Customer Support



Workforce Development and Planning



IT Architect / IT Engineer



Secure Software Assessor



IT Portfolio Manager

#### Cybersecurity Analyst Profile

#### Role description...

Monitors security tools for potentially suspicious network traffic, conducts log reviews of security tools, and/or declares incidents. Collects, organizes, and interprets data and information to maintain 24/7 operational situational awareness of current and emerging threats. Responds to cybersecurity incidents within the pertinent domain to mitigate immediate and potential threats. Distributes cyber-related alerts, warnings, and advisories. Participates in Post-Incident Activities/Lessons Learned. Follows established NIST and HHS incident escalation processes and coordinates response to computer security incidents. Creates incident tickets, and records all actions taken by HHS IRTs throughout .....

#### General Staff Levels: GS 9 - 15

Click a career-level to see the Technical Competency Profile for that level

GS 9-11: Junior GS 12-13: Mid-Level GS 14-15 Senior SES, SL, ST: Executive

#### **Relevant Technical Competency Profile**

These technical competencies align to the NICE Framework\* and represent the technical make-up for Cybersecurity Analyst. Hover your mouse over each competency to see a brief definition related to cybersecurity analysis. Click the competency to see a list of behaviors and performance standards.

Cybersecurity Analysis	Security Monitoring and	
	Event Analysis	
Exploitation Analysis	Incident Response	
Network Forensics	Security Engineering Operations	

#### **HHS Competencies**

Click a competency below to read more about it in HHS' PMAP Reference Guide. The PMAP reference guide provides guidance about how to identify and document SMART goals in your annual performance management appraisal. As you are developing your PMAP performance standards, this list of competencies may help by adding measurable performance objectives in these core categories.

External Awareness	Accountability
Flexibility	Decisiveness
Resilience	Customer Service
Problem Solving	Partnering

#### Conference and Learning Experiences

Click a link below to learn more...

- · Any GIAC certification
- BlackHat Conference (recommended for Tier 3 Analysts)
- BSides Security Conferences (recommended for all Analysts)
- Business writing/communication (recommended for all levels of Analyst)
- CEH Certification (recommended for Analysts for Analysts Tiers 1-3)
- CEH Certification (recommended for Analysts Tiers 1-3)
- CISSP (recommended for Analysts Tiers 2-3)
- CISSP Certification (recommended for Analysts Tiers 2-3)
- Code Academy training modules (recommended for all Analysts)
- CompTIA Network+ Certification
- CompTIA Security+ Certification
- CRISC Certification (recommended for Analysts Tiers 2-3)
- GCIA or GCIH Certification ...

#### **Top 10 Preferred Certifications**

Click a certification below to see a list of no-cost training that leads to certification attainment.

- 1. CompTIA A+
- 2. CompTIA Advanced Security Practitioner (CASP)
- CompTIA Network+
- 4. CompTIA Security+
- EC Council EC-Council Certified Security Analyst (ECSA)
- EC-Council EC-Council Certified Ethical Hacker (CEH)
- 7. GIAC GIAC Certified Forensic Analyst (GCFA)
- 8. GIAC GIAC Certified Forensic Examiner (GCFE)
- 9. ISC2 Certified Cyber Forensics Professional (CCFP)
- ISC2 Certified Information Systems Security Professional (CISSP)

#### **Professional Development Activities**

Click a link below to learn more...

- · Apply investigative techniques to incident response
- Coaching
- Conduct a threat assessment
- Cross-training/shadowing/rotations with investigative entities (OSSI, OIG, US-CERT)
- Develop presentation skills (recommended for Analysts Tiers 2-3)
- Job exchange with Research & Forensics, other technical experts (recommended for all Analysts)
- On-the job coaching/mentoring/rotation/shadowing
- Participate in and/or perform case studies, after-action reports, sandbox activities (recommended for all Analysts)
- Participate in Mentorship program
- Participate in regularly-scheduled sandbox sessions
- Perform security analyses of IT activities
- Prepare a business requirements document...

Junior Cybersecurity Analyst Profile

#### Description

A Junior Cybersecurity Analyst, sometimes referred to as *Tier 1* support, is Lorem ipsum dolor sit amet, errem saepe referrentur ad usu, et ridens accusamus eum. Ne iusto facilis ceteros vim. Exerci omnium gubergren eam id, eum commodo vidisse saperet ex. Suas mutat elaboraret an nam, an explicari definiebas sed..

#### Other Possible Titles

- Network Security Analyst/Specialist/Professional
- Attacking, Sensing, and Warning Specialist
- · Network Security Analyst
- Detection Analyst
- · Signature Creator/Signature Developer (at advanced levels)
- Traffic Analyst
- Event Manager
- Watch Officer

#### **Proficiency Targets**

For each of the technical competencies listed below, subject matter experts assigned a proficiency target. Click the Technical Competency to read more about the competency, desired proficiency, and example behaviors and performance standards. (LINK TO LOWER IN THE DOCUMENT)

Technical Competency	(GS-9/11)
Cybersecurity Analysis (Derivative of NICE Specialty Area Computer Network Defense (CND) Analysis	1
Security Monitoring and Event Analysis*	2
Network Forensics (Derivative of NICE Specialty Area Digital Forensics)	0
Exploitation Analysis	0
Incidence Response	1
Security Engineering – Operations*	1

#### Key Knowledge, Skills, and Abilities

\*This list is relevant only to the Cybersecurity Analyst work role. Other work roles do not contain Key KSA lists.

KSA Description	GS-9/11 Level, Intern - Cybersecurity Analyst, (Service Desk Analyst)		
Supervision Level	Directly Supervised		
IA and Security Concepts	<ul> <li>Knowledge of information assurance (IA) and security concepts (e.g., perimeter defense and confidentiality, integrity, and availability)</li> </ul>		
Government- approved Standards and Technologies	<ul> <li>Knowledge of government-approved standards and technologies; activity tracing to a source (e.g., Internet Protocol (IP) address) to document findings</li> </ul>		
Security Tools, Capabilities, and Analysis	<ul> <li>Knowledge of and ability to use security tools/capabilities</li> <li>Skill in incident tracking methodologies</li> <li>Skill in reviewing security tool information to determine appropriate incident escalation points</li> </ul>		
Querying Logs	<ul> <li>Knowledge of querying logs</li> </ul>		
Threat Identification and Tracking	<ul> <li>Skill in threat identification and tracking</li> <li>Ability to identify potential threats and vulnerabilities by following prescribed protocols</li> </ul>		
Communication	Ability to communicate in both written and verbal forms, translating technical information into commonly-understood language or terms     Ability to document findings		
Event Correlation	<ul> <li>Skill in security event information gathering</li> <li>Skill in performing internal and external research to assist in incident response activities</li> <li>Ability to maintain situational awareness of security events and incidents</li> </ul>		
Network Configuration	Knowledge of collecting and/or reviewing network configuration information     Skill in network analysis through basic		



Ready to Level Up?

To prepare for the GS-12 Cybersecurity Analyst Work Role, Click here to see Key KSAs, Proficiency Targets, Certifications, and more!

#### Certifications

At a GS 9 and GS 11 level, subject matter experts recommend you work toward attaining one or more of the following certifications. Click any of the links below to see a list of no-cost training that will help you prepare to take the exam to obtain your certification.

- 1. CompTIA Security+
- 2. CompTIA Advanced Security Practitioner (CASP)
- CompTIA Network+
- CompTIA A+
- EC Council EC-Council Certified Security Analyst (ECSA)

#### **Technical Competencies for Junior Cybersecurity Analysts**

Each Technical Competency is representative of a Specialty Area in the NICE Framework\*. Some of the HHS competencies have been adjusted to match HHS workforce needs.

#### **Cybersecurity Analysis**

The Cybersecurity Analysis (Derivative of NICE Specialty Area Computer Network Defense (CND) Analysis) technical competency requires that staff uses defensive measures and information collected from a variety of sources to identify, analyze, and report events that occur or might occur within the network in order to protect information, information systems, and networks from threats.

#### Example Tasks Identified as Part of Competency:

- Prioritizes network traffic for analysis to identify anomalous activity and potential threats to network resources
- Performs incident triage (e.g., coordinates the collection and analysis of intrusion artifacts)
- · Investigates, identifies, and analyzes threats that trigger network-based event alerts
- Uses security monitoring tools to capture real-time traffic to determine the presence or activity of running malicious code

Click Here to see Performance Standards for Cybersecurity Analysis

Behavioral Indicators					
0 No Foundational Knowledge	<ul> <li>Demonstrates no sufficient, applied knowledge, or skills in Cybersecurity Analysis for use in routine work situations. Any awareness, knowledge, or understanding would be considered common or casual, similar to that of a layperson</li> </ul>				
1 Basic	<ul> <li>Under direct guidance, reviews network security tool information and reports all incidents to appropriate escalation points</li> <li>Follows prescribed, standard operating procedures (SOPs) to handle events identified by security tools in response to new or observed threats</li> <li>Follows information systems/network security guidelines to support protection and restoration services, and capabilities with supervisor or peer guidance by recognizing and adhering to the components of the Security Plan (e.g., contingency plan, site security plan, risk assessment plan)</li> <li>Under direct guidance, uses cyber threat analysis tools and technologies to monitor networks to identify anomalous network behavior or traffic patterns against baseline network activity</li> <li>Under direct guidance, gathers information from various sources to gain situational awareness and assist in event correlation activities</li> <li>Notifies managers, incident responders, and other security service provider team members of suspected incidents</li> </ul>				
Criticality					
Importance		Required at Entry	Criticality		
5 – Extremely Important		2 - Preferred, but Not Required	Extremely Important; Preferred but not Required		
Proficiency Targets					
Intern (GS-9/11), Cybersecurity Analyst (Service Desk Analyst)					
0					



Click any of the competency titles to see the full competency detail for the Cybersecurity Analyst.

#### **Cybersecurity Analyst Performance Standards**

Performance <u>standards</u>\* help all staff develop consistent and measurable standards that can be used when developing annual Performance Management Appraisal Program (PMAP) plans. The examples here are derived from IT and cybersecurity <u>competencies</u>\* and behavioral indicators and are rooted from the National Institute of Standards and Technology (NIST) National Initiative Cybersecurity Education (NICE) Workforce Framework (NIST SP 800-181).

#### Recommendations for using this Document

- Identify up to 3-4 sample performance standards in each competency that are relevant to the position/work role within OCIO and tailor them accordingly. Apply principles of SMART goals:
   Specific, Measurable, Attainable, Relevant, and Timely.
- 2. Align the performance standards to appropriate OCIO PMAP element. OCIO Standard Elements include:



#### Competencies

A competency is a measurable pattern of knowledge, skills, abilities, behaviors, and other characteristics that an individual needs to perform work roles or occupational functions successfully. Competencies specify the "how" of performing job tasks, or what the person needs to do the job successfully.

#### Standards

Standards are measures of our behaviors, how we develop and execute a process, and/or what we produce. These measurements (behavioral or product) depend on the type of work we do and can depend on our role, grade, and level of responsibility within our organizations. The performance standards in this dictionary are completely customizable so that, regardless of your level of proficiency, grade, or level of seniority, each person using this dictionary can adapt the standards to create clear, measurable indicators by which to measure performance each year.

#### **Cybersecurity Defense Analysis**

#### Definition

Uses defensive measures and information collected from a variety of sources to identify, analyze, and report events that occur or might occur within the network in order to protect information, information systems, and networks from threats.

#### Work Role(s) Associated with this Competency

1. Cyber Defense Analyst (PR-DA-001) (511)

#### **Performance Standards**

lick ti	he desired performance standards you'd like to add to your PMAP
	Gains situational awareness by collecting XX network security sensor information to track XX network events and activities and report all incidents to XX personnel on a
	monthly/quarterly basis
	Conducts data calls for information from XX components for technical solution review by sending out mass correspondence, fielding feedback, and collecting information in an organized
	and accurate format to achieve XX
	Supports XX network administrators in the active defense of the enterprise level network controls through protective technologies to achieve XX
	Hardens, configures, diagnoses, troubleshoots and/or resolves XX hardware, XX software, or other XX network and system problems using network security knowledge such as XX
	Maintains and administers XX computer networks and related computing environments to protect, defend, and restore network services and capabilities by doing XX on a
	monthly/quarterly basis
	Participates in the analysis, evaluation, development, coordination, and dissemination of security tools and procedures via XX methods to eliminate XX system vulnerabilities and threats
	Monitors external data sources such as XX to maintain current CND threat condition and determine which security issues may have an impact on the network; assists in the
	development of signatures and thresholds that trigger network based event alerts and develops draft mitigation recommendations to achieve XX
	Analyzes XX network alerts from various sources such as XX and synthesizes this information to identify new malicious activity within monitored networks and develops network and/or
	network mitigation strategies to achieve XX
	Develops certification documentation and reviews and tracks XX number of audit findings to determine risk levels such as XX and XX and recommends changes to the organization's
	IA/IS standards and procedures on a monthly/quarterly basis
	Reviews XX number of event correlations; validates and approves XX number of recommended mitigation efforts based on analysis of network alerts via XX methods
	Oversees and coaches XX in XX network discovery, hardening, configuration, diagnostics, and enterprise-wide mitigation strategies via XX methods to achieve XX aims
	Ensures system requirements identified in the system security plan are incorporated into the systems development lifecycle process by comparing current authorized systems against
	established lifecycle processes to achieve XX goals

Click to Go Back to Technical Competencies List



Click to go to the next competency



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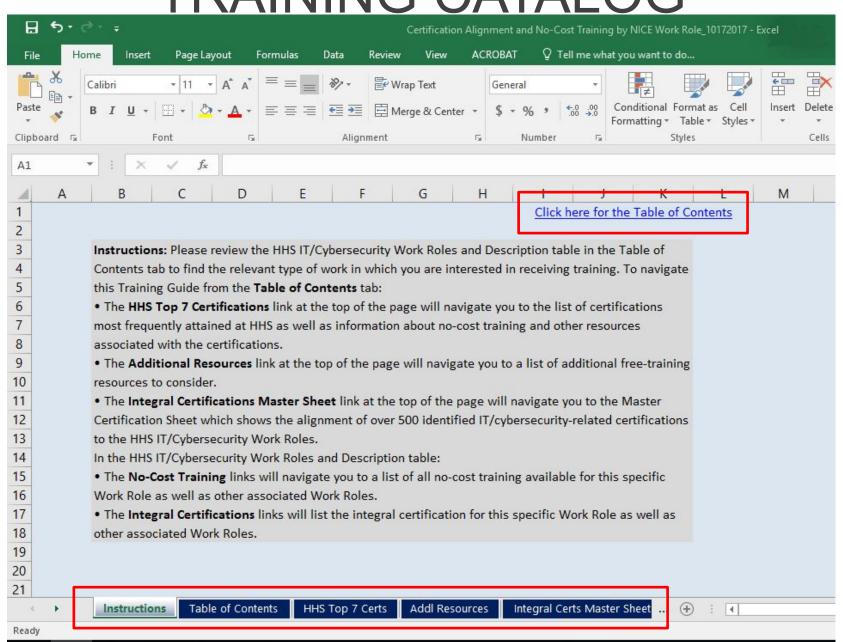


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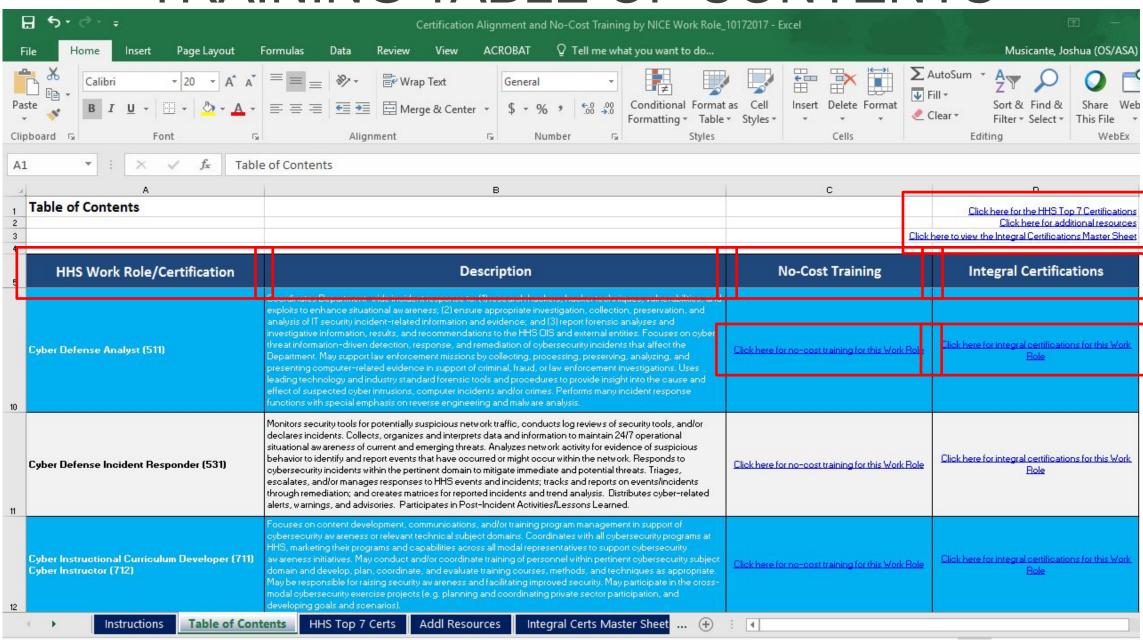


@sarahcmoffat

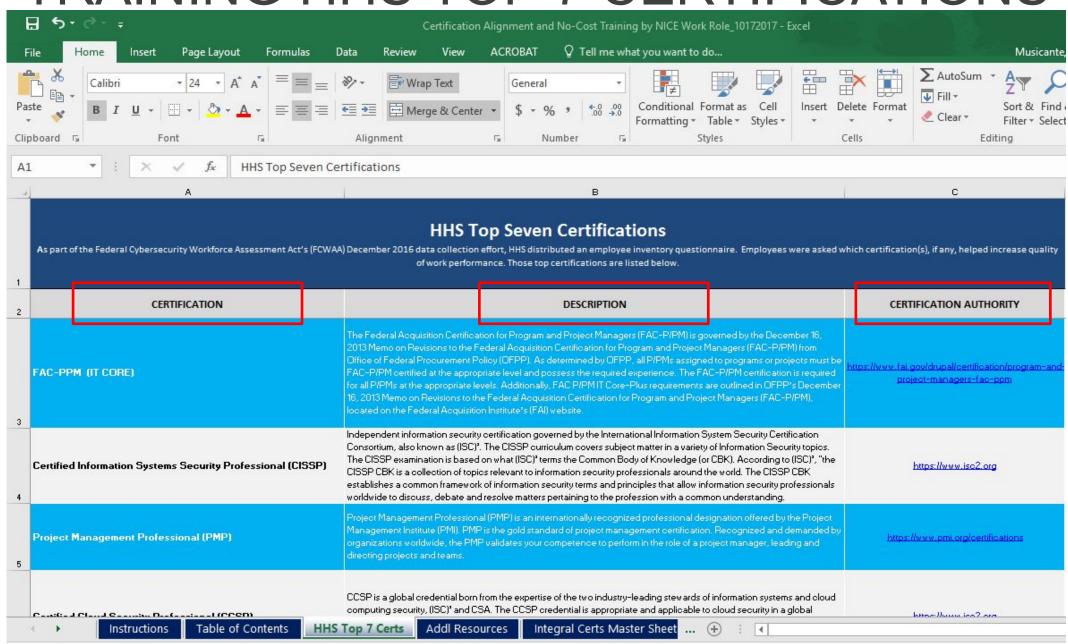
# CERTIFICATION ALIGNMENT AND NO-COST TRAINING CATALOG



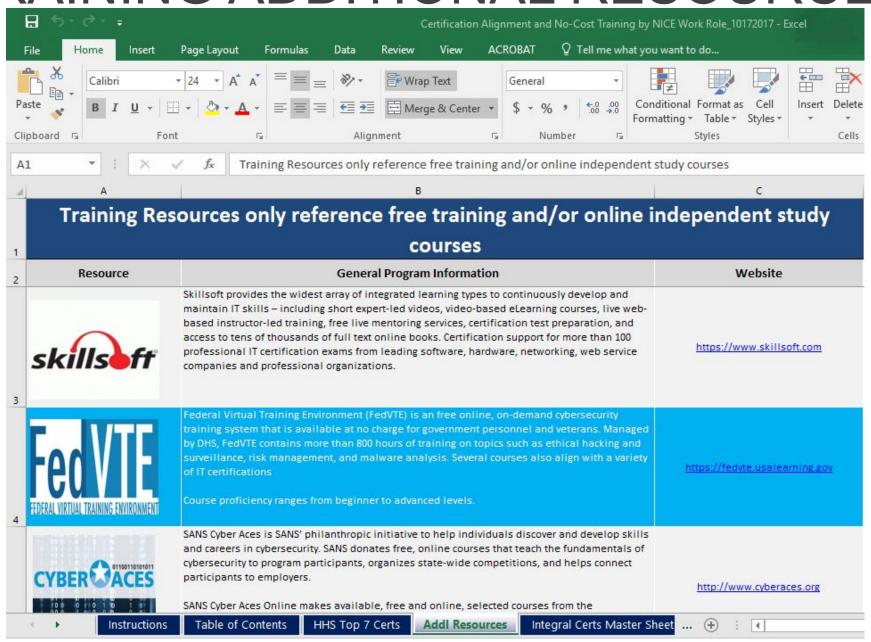
# CERTIFICATION ALIGNMENT AND NO-COST TRAINING TABLE OF CONTENTS



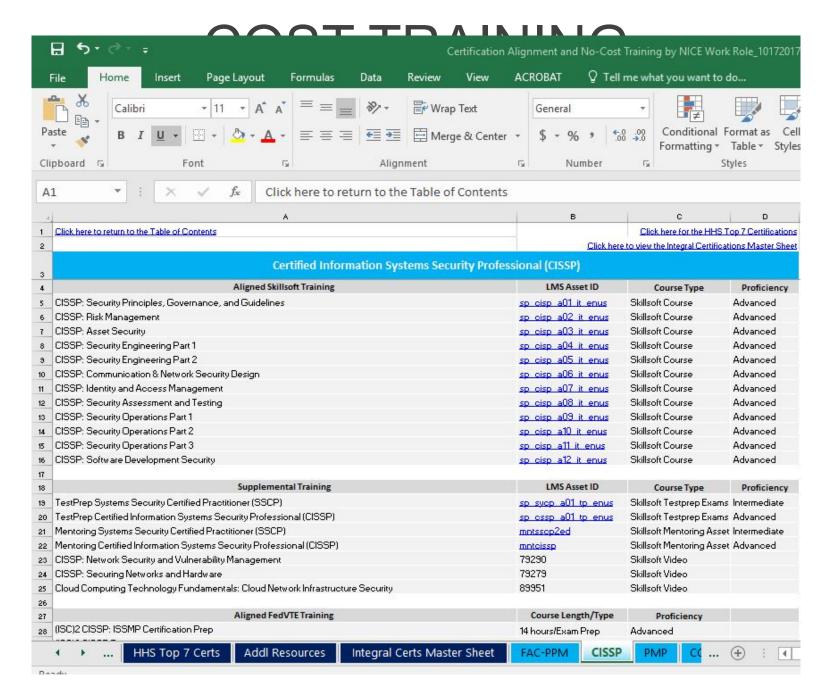
# CERTIFICATION ALIGNMENT AND NO-COST TRAINING HHS TOP 7 CERTIFICATIONS



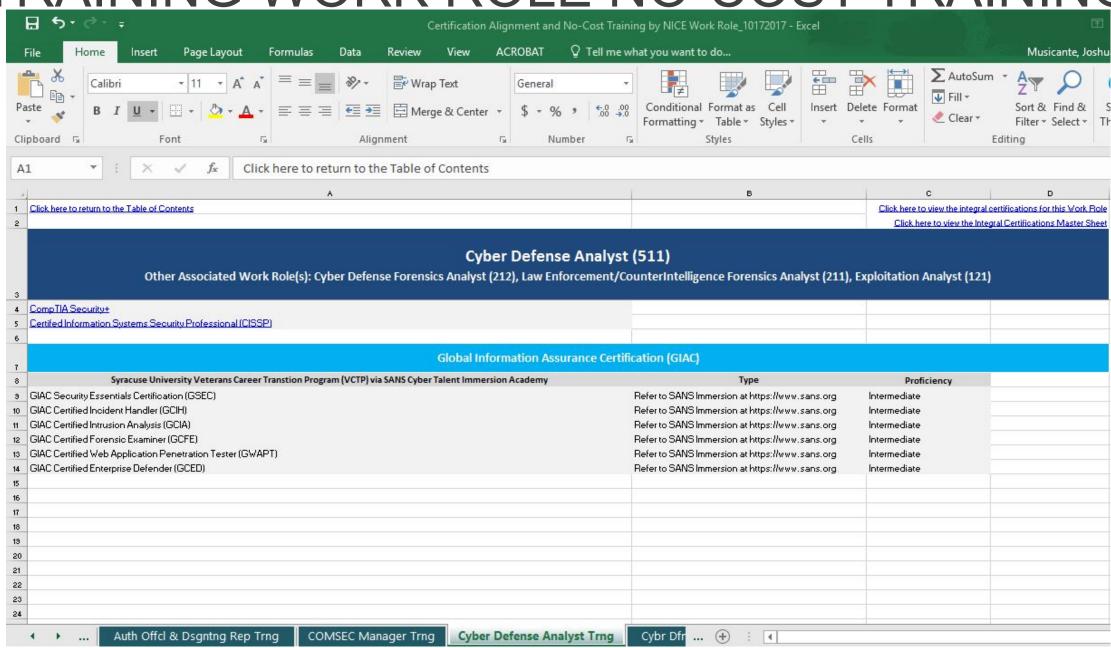
# CERTIFICATION ALIGNMENT AND NO-COST TRAINING ADDITIONAL RESOURCES



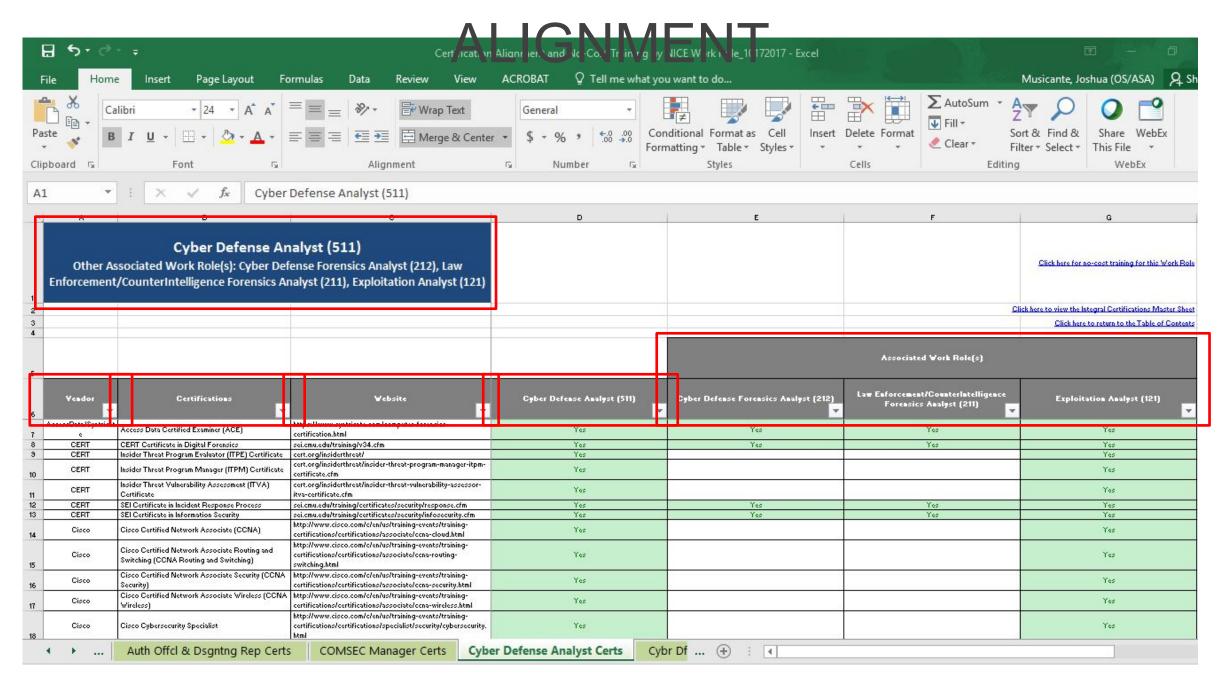
# TRAINING HHS TOP 7 CERTIFICATIONS NO-



# CERTIFICATION ALIGNMENT AND NO-COST TRAINING WORK ROLE NO-COST TRAINING



## TRAINING WORK ROLE CERTIFICATION



## TRAINING WORK ROLE CERTIFICATION

